



Thong M. Nguyen
President of Retail Banking
Co-head of Consumer Banking

THONG M. NGUYEN is president of Bank of America's Retail Banking business and a member of the company's executive management team. His team is responsible for providing a full range of financial products and services to 60 million customers.

Nguyen oversees the operations of Bank of America's coast-to-coast financial center, contact center and ATM networks; the nation's leading digital banking platform with more than 34 million active users, including 24 million mobile users; enterprise payments; and Military Banking Overseas.

Previously, Nguyen was the Strategy, Sales and Operations executive for Consumer Banking at Bank of America. Prior to that he was the Corporate Strategy, Planning and Development executive responsible for M&A/dispositions activities, Project New BAC (the bank's long-term initiative to simplify operations and reduce costs), the BAC Private Equity portfolio, and the China Construction Bank Strategic Assistance effort.

Prior to his role in Corporate Strategy, Nguyen held various operational roles as West Division executive for U.S. Trust, overseeing the wealth management business; head of Fiduciary Solutions at U.S. Trust; head of Private Advisory Services for Global Private Banking; Global Corporate and Investment Banking business executive; and head of Global Wealth and Investment Management's Marketing and Business Development groups.

Before joining Bank of America, Nguyen worked at GE Capital and McKinsey & Co.