

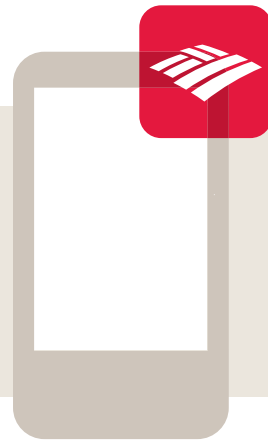
Bank of America

Trends in Mobile Banking



With **more than 21.6 million** active mobile users, here's how our customers were banking on their smartphones during Q4 2016.

970 million log-ins



↑ **22%**
year over year



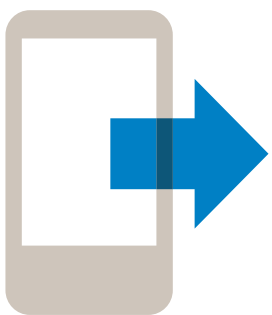
28 million bill payments

↑ **22%**
year over year

28 million checks deposited



Representing **19%** of total deposits, averaging **306k per day**



8 million P2P transfers through email and phone numbers

↑ **70%**
year over year

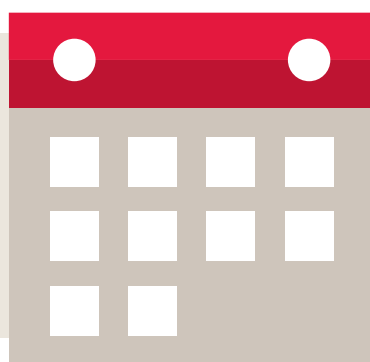
350 million alerts received



177,000 accounts opened through mobile

↑ **33%**
year over year

147,000 mobile appointments booked



↑ **147%**
year over year